

Miko Return Policy

The following Returns policy applies to purchases made directly from emotix.in

emotix products purchased through other retailers must be returned in accordance with their respective returns and refunds policy.

When you receive your order, please inspect all elements and confirm that everything is included and that the items match to your packing slip. Be sure to save the box and shipping carton in the unlikely event that you'll need it for a return shipment.

What Qualifies for a Return?

We gladly accept returns for products purchased from emotix.in within 30 days of shipment date.

We will issue a refund/exchange as long as the following criteria are met:

- Request is made within 30 days of shipment date.
- Product is returned in the same condition as it was when shipped and must be in new or like new condition.
- Must be received in the original packing material and with all of its accessories such as: Power Adaptor, Product Manual. Product returned will be inspected when it arrives at the warehouse and you will be charged the selling price for any item missing or damaged and it will be deducted from the refund amount.
- Copy of a valid receipt or emotix direct online store auto generated order number is required.

How to Return a Product

To initiate a return, email return@emotix.in

Please provide the following information

Your Name
Email Address
Contact Phone Number
Order Number
Last Four Digits of the Credit Card Used to Purchase
Date of Purchase
Copy of Receipt
Return Address

Our customer service representative will provide you with a prepaid shipping label, tracking number, and instructions on how to return the product. If you have multiple items to return, you may pack them in a single box with the packing slip. You can either schedule a pickup with the carrier or drop off the package at any of the carrier's locations. The prepaid shipping label will expire after 30 days.

This policy is applicable from November 2016 and will be amended from time to time. Owners of Miko will be notified about the same.